

The Power of Brand



Let's start with a game...



Fast Food



Tennis Shoe



Coffee



Laundry Detergent



Golfer



Search Engine













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What is a brand?

Brand History

- Symbols marking ownership go back to 5000 B.C.
- Middle Ages bell makers and paper manufacturers
- 1266 Bread Makers law governed the use of stamps or pinpricks on bread
- Modern branding came about during the industrial revolution

What is a brand?

- It is not a logo, tagline, colors, etc. your brand influences these and these are elements of your brand.
- Your brand resides within the hearts and minds of your customers. It is the sum total of their experiences and perceptions, some of which you can influence and some that you cannot.
- Your brand is not what <u>you</u> say it is but what your customers <u>believe</u> it to be – it is an emotional connection.
- Your brand is your promise your commitment.
 It needs to be authentic.

What is branding?

- Identity vs. Brand
 - Logo
 - Colors
 - Fonts
 - Tagline
- Branding = creating a customer experience
- Branding is "the deliberate and skillful application of effort to create a desired perception in the mind of another person." Jerry McLaughlin, CEO, Branders.com



Why does it matter?

- On average, humans make 612 decisions per day – that's 4,900 decisions per week, and 254,800 decisions in a year!
- On average, we see up to 5000 advertising messages per day.

- A trusted brand helps you cut through the brand clutter.
- It is your first impression and it helps you get noticed.
- Your brand helps your customer recognize you.
- Your brand builds trust with your customer.
- Your brand drives confidence and performance.
- Your brand adds value to your organization.
- Parents, patrons, employees have a choice are they choosing / supporting your brand?

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Perception vs. Reality



- Cola wars
- New Coke
- Classic Coke
- Branding vs. Taste buds
- Top of mind

How do you identify your brand?

- Define your organizational goals / strategic plan
- Audit your current brand/identity/voice
 - Ask your customers: What do they love about you? What would they change? What makes you different? How do you make them feel?
 - Map your branding is it consistent?
- Determine what you want your brand to be
 - If there is a gap, develop strategies to bridge
 - Develop your brand promise / elevator speech to consistently share your brand message
 - Develop and share your brand guidelines

Brand Guidelines

- Help ensure a consistent perception of your organization – consistency builds trust, trust builds loyalty
- Should be used by anyone who uses the brand or elements of the brand
- Make your life easier!
- Allow for creativity





IDENTITY COLORS



PROCESS COLOR

(Use for full-color printing)

computer viewing or for

Hex Color #660000

graphics that will be placed

RGB VALUES

(Use for on-screen/

in Word documents)

R=102 G=0 B=0

PROCESS COLOR (Use for full-color printing)

RGB VALUES

EAGLE BLUE

R=0 G=0 B=51

PANTONE

(Use spot colors for 1-color or 2-color commercial printing ONLY. If printing in full color, use the CMYK settings above)

PMS 202

(Use for on-screen/ computer viewing or for graphics that will be placed in Word documents)

Hex Color #000033

PANTONE

(Use spot colors for 1-color or 2-color commercial printing ONLY. If printing in full color, use the CMYK settings above)

PMS 296

GRAY/SILVER

RGB VALUES

(Use for on-screen/

in Word documents)

computer viewing or for

R=142 G=142 B=139

Hex Color #8E8E8E

(Use spot colors for 1-color

or 2-color commercial

printing ONLY. If printing

in full color, use the CMYK

PANTONE

settings above)

PMS 423 (gray)

PMS 877 (silver)

PROCESS COLOR PROCESS COLOR (Use for full-color printing)

(Use for full-color printing)

C=0 M=20 Y=80 K=0

RGB VALUES

(Use for on-screen/ computer viewing or for graphics that will be placed graphics that will be placed in Word documents)

> R=255 G=204 B=78 Hex Color #FFCC4E

PANTONE

(Use spot colors for 1-color or 2-color commercial printing ONLY. If printing in full color, use the CMYK settings above)

PMS 128

SKY ACCENT

PROCESS COLOR

(Use for full-color printing) C=8 M=0 Y=2 K=0

RGB VALUES

(Use for on-screen/ computer viewing or for graphics that will be placed in Word documents)

R=231 G=245 B=247 Hex Color #E7F5F7

PANTONE

(Use spot colors for 1-color or 2-color commercial printing ONLY. If printing in full color, use the CMYK settings above)

PMS 656

DOCUMENT FONT PREFERENCES

HEADINGS: MYRIAD PRO BOLD CONDENSED

SUBHEADINGS: MYRIAD PRO CONDENSED

BODY TEXT: Myriad Pro (10 pt minimum) or Calibri (11 pt minimum)

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Times Bold Italic - In MS Word under Format/Font, change character spacing

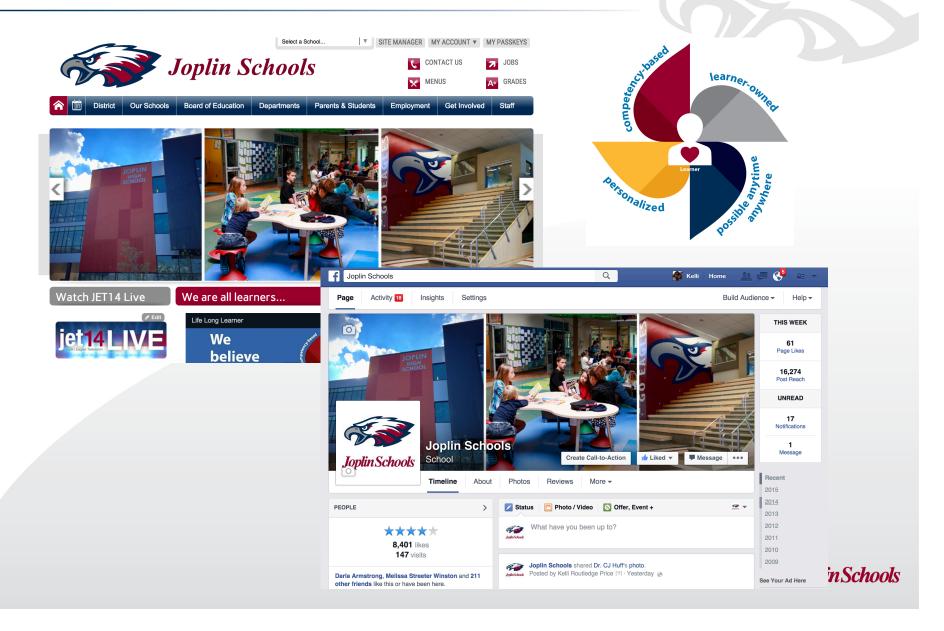
to Condensed by 2pt. Adobe InDesign: adjust tracking appropriate

to font size.

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Brand Guidelines at work



Managing your brand

- Keep it focused and memorable
- Be desirably different
- Be ruthlessly consistent follow your brand guidelines
- Review your brand often